

# Greater security with the single sign-on user ID

In 2023, the login process to our platform is evolving to **enhance your security**, with multi-factor authentication using a validation code via text or email.

## Do you already have access? Change your NBFWM user ID in less than 2 minutes!

You can now connect to our platform with your email instead of your 8-digit code. To get started, [log in](#) and **click on the yellow banner** that appears at the top of the screen. Your email user ID will be valid for National Bank (NBC) platforms.\*

## Is this your first time logging in and do you want to take advantage of multi-factor authentication?

Visit [our website](#) to create your account with a single sign-on user ID.

## The 3 advantages of a single sign-on user ID



### 1. Simple

Use a single sign-on user ID and password for all your NBC platforms.



### 2. Secure

Multi-factor authentication gives you enhanced security.



### 3. Seamless

Navigate from the NBC online banking platform to the NBFWM platform with a single click.

## How to change to the single sign-on user ID?

Check out our [Single sign-on user ID guide](#) to help you through the process of creating your email user ID.



**NATIONAL BANK  
FINANCIAL**

**WEALTH MANAGEMENT**

## Need help with our online services?

Contact your wealth management advisor or our technical support team at **514-871-2470** or **1-888-751-1220** from Monday to Friday, 9 a.m. to 5 p.m. (ET).

[nbfwm.ca](#)

\* National Bank Personal Banking, National Bank Direct Brokerage (NBDB), Private Banking 1859 (PB1859), National Bank Financial (NBFWM).

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